MACQUARIE CENTRE SCHOOL HOLIDAY FAMILY FUN

Terms and Conditions

- 1. These terms and conditions apply to entrants to the School Holiday Family Fun Centre Promotion ("Promotion"). Participation in this Promotion is deemed acceptance of these Terms and Conditions.
- 2. The "Promoter" is Dexus Shopping Centres Pty Ltd (ABN 13 001 595 955). The address is Corner Waterloo Rd, Macquarie Park NSW 2113.
- 3. This promotion will be conducted at Macquarie Centre, Corner Waterloo Road, Macquarie Park NSW 2113, 02 9887 0820 ("Centre").

ELIGIBILITY

4. This Promotion is only open to residents of NSW and visitors of Macquarie Centre who are able to attend the Centre between Monday 8 January to Sunday 4 February to claim and use the Family Fun Bundle tickets. All Purchasers must be over 18 years of age to redeem the Family Fun Bundles and the Promoter has the right to request a proof of age identification to verify the age of the purchaser such as a valid and current NSW Driver's License, Passport or Age Card. Users of the Family Fun Bundle tickets must be of the ages set out in the retailer's terms and conditions below.

PROMOTION PERIOD

5. This Promotion commences at 9:30am AEST on Monday 8 January and ends at 8:30pm AEST on Sunday 4 February 2024 ("Promotion Period").

HOW TO ENTER

- 6. To purchase and redeem Family Fun Bundle tickets, eligible individuals must, during the Promotion Period:
 - a) Visit the Macquarie Centre website at <u>www.macquariecentre.com.au</u> and click on the 'purchase tickets here' link on the School Holiday Family Fun landing page. This link will direct individuals to the Humanitix event page where Purchasers will be able to purchase their tickets. Family Fun Bundles are only available for purchase online.
 - b) Purchasers must select their Family Fun Bundles from their chosen entertainment retailer/s for purchase ie. Event Cinemas and/or Strike Bowling.

- c) A confirmation email will be sent to the purchaser with a unique QR code to show at the Concierge Desk on Level 3 to redeem the Family Fun Bundle tickets.
 - a. Purchasers must visit the Concierge Desk between the opening hours of:
 - i. Monday Wednesday & Friday: 9:30am 6:00pm
 - ii. Thursday: 9:30am 9:00pm
 - iii. Saturday: 9:00:00am 6pm
 - iv. Sunday: 10:00am 6:00pm
 - b. Each QR code represents one Bundle purchase and can only be redeemed once.
- d) Purchasers will receive two bonus dining vouchers and a 'complimentary all-day parking' voucher with their total Family Fun Bundle/s purchase.
 - a. Vouchers include:
 - i. 20% off any menu item/s at Camy's Chargrill Chicken
 - ii. Family Meal for \$50 at Bondi Pizza
 - iii. Complimentary all-day parking at Macquarie Centre
 - b. These vouchers will be included in the same Bundle pack as the purchased entertainment retailer ticket/s which are to be collected at the Concierge Desk as started in Clause 6(c).
 - c. Voucher holders must follow the terms and conditions stated on the vouchers.
- 7. Purchasers must retain the QR Code(s) from Humanitix as proof of purchase. Failure to produce the QR Codes as proof of purchase when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL an entrant's purchases and forfeiture of any right to their Family Fun Bundle Ticket(s). Receipt(s) must clearly specify name and type of ticket during the Promotional Period.
- 8. Once a purchase is made by the Purchaser, the Purchaser acknowledges that the Promoter's decision in relation to any aspect of the Family Fun promotion is final and binding. **Refunds will not be provided.**
- 9. Purchases are deemed to be received at the time of receipt into the Promoter's database. The Promoter is not responsible for receipt of incorrect, inaccurate or incomplete information either caused by website users or by any of the equipment used, or by any computers or technology used by intermediaries, service providers, or business partners to facilitate the campaign.

FAMILY FUN BUNDLE INCLUSIONS AND CONDITIONS

- 10. 'Event Cinemas Family Fun Bundle' is subject to the following inclusions and conditions:
 - a) Includes: 2x Adult Movie Saver and 2x Child Movie Saver tickets ("Event Cinemas Family Fun Bundle")
 - i. Event Cinemas Family Fun Bundle price: \$53
 - 2x Adult and 2x Child Movie tickets RRP: \$87 (Adult ticket RRP: \$24 each; Child ticket RRP: \$19.50)
 - b) Entitles the holder to one admission to a standard original session at Event Cinemas Macquarie Centre.

- c) Tickets are not valid for use at sessions from 5pm on Saturdays.
- d) Surcharges apply to upgrades to V-Max and 3D screenings.
- e) Present the voucher at the Box Office for redemption of the movie tickets.
- f) Child admission is for ages 3 15 inclusive.
- g) The ticket cannot be extended, replaced or refunded if lost or stolen.
- h) The tickets are valid until 1 June 2024.

'Strike Bowling Family Fun Bundle' is subject to the following inclusions and conditions:

- a) Includes: A game of bowling for 4 people which must include at least 2 children under 18 ("Strike Bowling Family Fun Bundle")
 - i. Strike Bowling Family Fun Bundle price: \$40
 - ii. Game of bowling for 4 people RRP: \$48
- b) Walk in only, subject to availability at Macquarie Centre.
- c) Not to be used in conjunction with any other offer.
- d) The voucher cannot be extended, replaced or refunded if lost or stolen.
- e) Valid until 31 March 2024.

'Bondi Pizza Family Meal for \$50 voucher' is subject to the following inclusions and conditions:

- a) Valid for two thin crust pizzas, choice of side (garlic bread, fries, sweet potato or wedges) and a jug of soft drink.
- b) Valid for use between 3pm 8pm at Bondi Pizza Macquarie Centre only.
- c) Voucher must be presented at the time of purchase to redeem the offer.
- d) Valid until 4 February 2024.
- e) The ticket cannot be extended, replaced or refunded if lost or stolen.

'Camy's Chargrill Chicken 20% Off All Menu Items voucher' is subject to the following inclusions and conditions:

- a) Customers must present the voucher to claim 20% off all menu items
- b) Valid for use between 3pm 8pm at Camy's Chargrill Chicken at Macquarie Centre only.
- c) Valid until 4 February 2024.
- d) The ticket cannot be extended, replaced or refunded if lost or stolen.

'Complimentary All Day Parking voucher' is subject to the following inclusions and conditions:

- a) Voucher must be presented to Concierge on Level 3 during opening hours to receive complimentary all-day parking. Users of the voucher must advise Concierge of their car registration number to claim the complimentary parking.
- b) Voucher cannot be replaced if lost.
- c) Users of this voucher must exit the car park by 10pm on the day it is used.

GENERAL

11. You must not:

- a. tamper with the entry process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the entry process);
- b. engage in any conduct that may jeopardise the fair and proper conduct of this Promotion;
- c. act in a disruptive, annoying, threatening, abusive or harassing manner;
- d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Promotion;
- e. breach any law;
- f. behave in a way that is otherwise inappropriate.
- 12. If relevant, incomplete, indecipherable or illegible entries will be deemed invalid.
- 13. If there is a dispute as to the identity of the entrant, the Promoter reserves the right to determine the identity of the entrant.
- 14. Family Fun Bundle tickets are subject to the standard terms and conditions of individual ticket and service providers. If for any reason a Purchaser does not redeem their Family Fun Bundle tickets at the time stipulated, then the tickets will be forfeited and will not be redeemable for cash. Any failure by you or (if applicable) your companion/s to comply with the conditions imposed by the ticket supplier(s) may result in the ticket being cancelled or withdrawn without liability for the Promoter or the ticket supplier(s).
- 15. For event-based tickets, you and (if applicable) your companion/s accept that some aspects of the ticket may be inherently risky and that the ticket may involve dangerous activities.
- 16. If specified, in order to participate in the activity/activities awarded as part of the Bundle, you/your companion/s must comply with any applicable conditions (e.g. height, weight, health and fitness requirements). You must ensure that you/your companion/s are healthy and fit enough to participate in the Family Fun Bundle/s activities. You/your companion/s must follow all requirements of the people responsible for managing the relevant activity/ies.
- 17. You/your companion/s must, if required by the Promoter, sign disclaimer and release forms provided by the Promoter in favour of the Promoter and other parties before taking the Family Fun Bundle tickets. If you or any companion/s do not sign, your entry will be deemed invalid, and you will lose any entitlement to a ticket.
- 18. If you (or your companion/s, if applicable), in the opinion of the Promoter (and/or a medical professional, as relevant to the circumstances), are intoxicated, under the influence of alcohol or any other drug, behave aggressively or offensively, or behave in a manner which may diminish the good name or reputation of the Promoter or any of its related entities or the agencies or companies associated with this competition, is contrary to law or is otherwise inappropriate, the

Promoter may cancel the ticket or restrict you (and your companion/s) from participating in any elements of the Family Fun Bundle activities, at its discretion.

- 19. The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share a Family Fun Bundle.
- 20. If, for any reason, the Purchaser does not redeem their Family Fun Bundle ticket/s at the specified time or within the time stipulated for the use of the Family Fun Bundle ticket/s then they will be deemed invalid and cash or other prizes will not be offered in replacement.
- 21. If any part of the Family Fun Bundle is unavailable due to reasons beyond the control of the Promoter, the Promoter at its discretion, reserves the right to substitute the ticket (or that part of the Bundle) with a ticket, gift card, voucher or prize with an equal or higher value and/or specification OR provide a full refund.
- 22. Tickets or any unused portion of the Family Fun Bundle/s, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified by the Promoter.
- 23. Entrants consent to the Promoter using the entrant's name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter or the Promoter's retailer(s).
- 24. The Promoter reserves the right, at any time, to verify the validity of Purchasers (including their identity, age and place of residence) and to disqualify any Purchaser who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 25. If this Promotion is interfered with or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right to the fullest extent permitted by law to (a) disqualify an entrant engaging in unauthorised intervention or fraud.
- 26. If any dispute arises concerning the conduct of this promotion, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. However, the Promoter's decision is final, and no correspondence will be entered into.
- 27. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.

- 28. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010* (Cth), as well as any other implied warranties under similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees").
- 29. The Promoter (including their respective officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including without limitation:
 - a. any technical difficulties or equipment malfunction;
 - b. any theft, unauthorised access or third party interference;
 - c. any entry or correspondence that is late, lost, altered, damaged or misdirected due to any reason beyond the reasonable control of the Promoter;
 - d. any variation in the Family Fun Bundle ticket/s value to that stated in these Terms and Conditions;
 - e. any tax liability incurred by an entrant or winner; or
 - f. use of the ticket/s

except for any liability which under statute, including under the Non-Excludable Guarantees, cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).

30. This Promotion is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Instagram or Facebook. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.

PRIVACY

- 31. In order to conduct this Promotion, the Promoter needs to collect personal information about each entrant and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, ticket suppliers and, if required, to Australian regulatory authorities. Participation in the Promotion is conditional on providing this information.
- 32. By entering, you consent to the Promoter using this information for promotional, marketing, publicity and research purposes, including telephoning the entrant or sending email or SMS messages provided that where required by the *Spam Act 2003* (Cth), the Promoter includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the *Spam Regulations 2021* (Cth). You also consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this competition. The Promoter may use your personal information for such other purposes as set out in the Dexus Group Privacy Policy, which is available at http://www.dexus.com/who-we-are/privacy-policy. Unless otherwise indicated by the Promoter,

the Promoter may disclose personal information to entities outside of Australia, including in the United States, Europe and the Asia-Pacific region.

33. The Dexus Group Privacy Policy also contains information about how entrants may access, update or correct their personal information and how Australian entrants may complain about a breach of the Australian Privacy Principles and how those complaints will be dealt with.